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**To: Health and Social Care Scrutiny Board (5)**

**Date: 19<sup>th</sup> November 2014**

**Subject: A Bolder Community Services (ABCS) Six Month Post Implementation Review**

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**1 Purpose of the Note**

- 1.1 This Note provides Health and Social Care Scrutiny Board (5) with an overview of the impact of implementation of the six proposals that formed the A Bolder Community Services (ABCS) Programme.

**2 Recommendations**

- 2.1 Health and Social Care Scrutiny Board (5) to note the outcome of work completed to date.

**3 Information/Background**

- 3.1 On 18<sup>th</sup> December 2013, Health and Social Care Scrutiny Board (5) considered the outcome of the ABCS Programme consultation and requested that a Report be brought back to the Board to provide an update on the impacts realised as a result of implementation of the final proposals (subject to Cabinet approval on 7<sup>th</sup> January 2014).
- 3.2 The Cabinet Report on “A Bolder Community Services – outcome of consultation on service changes” was presented to Cabinet on 7<sup>th</sup> January 2014; proposals were approved and have subsequently been implemented.
- 3.3 The six proposals that have been implemented relate to the following Adult Social Care service areas:
- Housing Related Support
  - Housing with Care
  - Day Opportunities
  - Information, Advice and Support
  - The Aylesford
  - Home Support Short-Term Services
- 3.4 A range of both qualitative and quantitative methods have been used to inform an assessment of the actual impact of implementation including meetings with service users and providers and performance reports.
- 3.5 For each of the proposals, an Equality Consultation Analysis (ECA) was completed to assess the potential impact of implementation. The outcome of the assessment of impact will inform Equality Consultation Analysis (ECA) updates.
- 3.6 The PowerPoint presentation accompanying this note provides an overview of the impacts that have been realised to date for each proposal.

- 3.7 In summary, the review work undertaken identified that:
- those directly impacted by the proposals had been supported well through the change process and in some cases, better outcomes are being realised as a result of the change.
  - the amount of support available to some people has been reduced but not necessarily the number of people being supported.
- 3.8 As the ABCS Programme is still in its early stages of implementation, there may still be some challenges to delivery including:
- the full impact not yet being realised or evidenced and;
  - the need for the City Council, specifically the People Directorate, to make further significant budgetary reductions, which may impact on some of the same areas.
- 3.9 The People Directorate Programme Team will retain responsibility for oversight of these areas to ensure that impacts are taken into account when planning further savings proposals.
- 3.10 Critically, the review found that there has been limited detrimental impact to date; particularly taking account of the large scale of the changes and the perceived impact from partners. This is attributable, at least in part, to the amount of support provided to users, carers and providers during the change process.

#### **4. List of appendices included**

None

#### **5. Other useful background papers**

- Health and Social Care Scrutiny Board (5) - A Bolder Community Services (ABCS) Report on outcome of consultation (18.12.13)
- A Bolder Community Services (ABCS) – outcome of consultation on service changes (7.1.14)

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